



REPRO



Robustness of the Maximal Covering Location Problem

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Emergency Medical Service

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The organisation and coordination of out-of-hospital:

- ▶ Acute medical care
- ▶ Transportation of patients

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Service providers are responsible for:

- ▶ Handling 112 emergency medical calls
- ▶ Dispatching of ambulances

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Emergency Medical Service

Situation in The Netherlands:

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- ▶ 24 regional services



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Situation in The Netherlands:

- ▶ 24 regional services
- ▶ 200 ambulance bases



Emergency Medical Service

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Services are tasked to optimise their performance



Placement of Ambulance Bases

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- ▶ Facility location model

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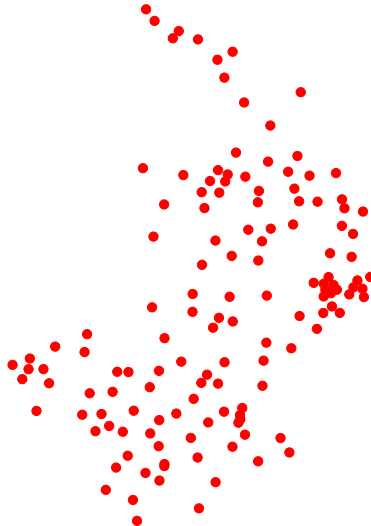
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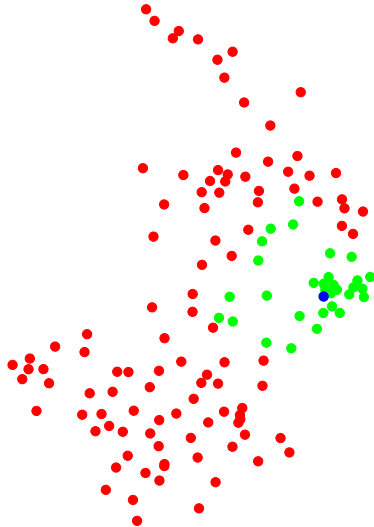
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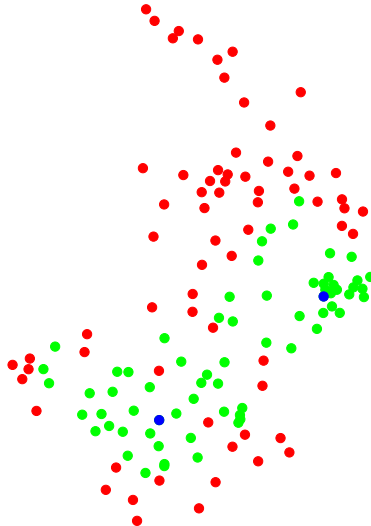
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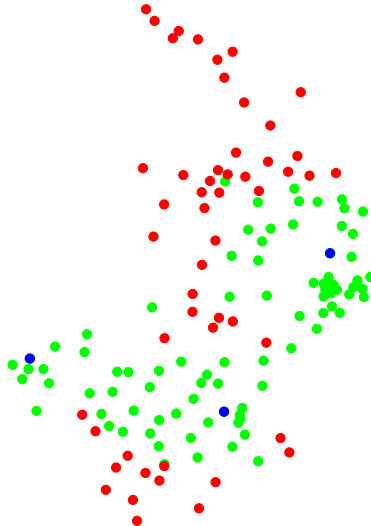
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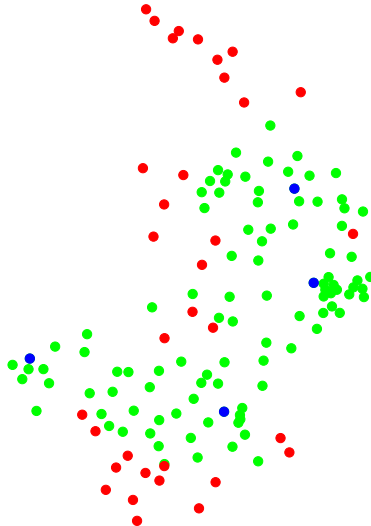
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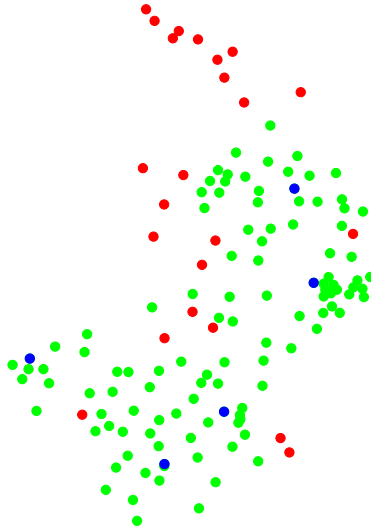
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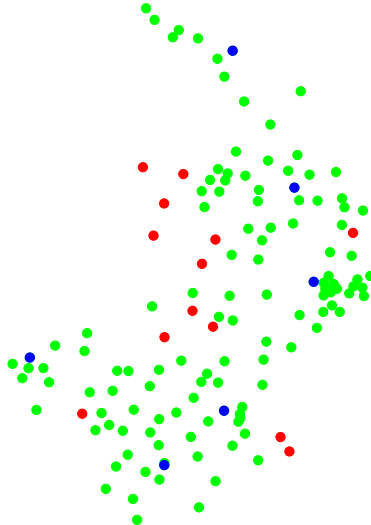
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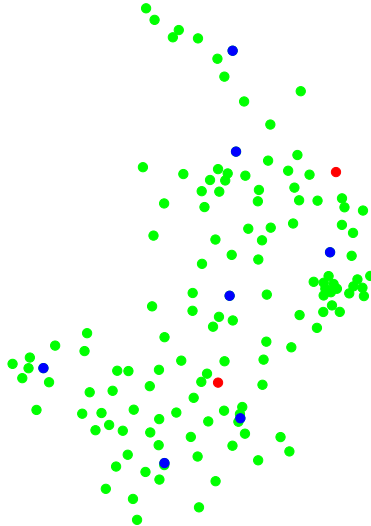
Placement of Ambulance Bases



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Placement of Ambulance Bases

Objective

$$\max \sum_{j \in \mathcal{J}} d_j z_j$$

Constraints

$$\sum_{i \in \mathcal{I}} x_i = p$$

$$\sum_{i \in \mathcal{I}} a_{ij} x_i \geq z_j \quad \forall j \in \mathcal{J}$$

$$x_i \in \mathbb{B} \quad \forall i \in \mathcal{I}$$

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Placement of Ambulance Bases

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- ▶ Demand weights $d_j \in \mathbb{R}_{\geq 0}$
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Placement of Ambulance Bases

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Variables:

- ▶ Opened bases x_i
- ▶ Covered points z_j

Model Robustness

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Focus on demand weights d_j

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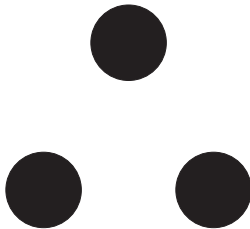
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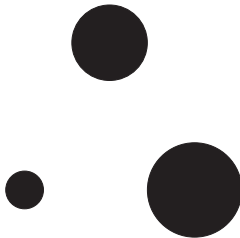
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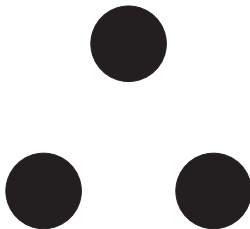
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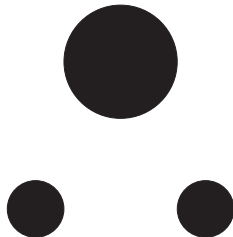
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Use Robust Optimisation techniques

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Use Robust Optimisation techniques

- ▶ Uses duality theory

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Suppose:

- ▶ Up to 5% deviation in demand is possible: $d_j \in [\underline{d}_j, \bar{d}_j]$
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New variables: $u, v_j^+, v_j^- \in [0, 1]$

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Robust objective:

$$\underbrace{\Delta u}_{\text{estimated total coverage}} - \underbrace{\sum_{j \in \mathcal{J}} \bar{d}_j v_j^+}_{\text{correction overestimates}} + \underbrace{\sum_{j \in \mathcal{J}} \underline{d}_j v_j^-}_{\text{correction underestimates}}$$

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Also some additional constraints

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We have two models:

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- ▶ **Both are equivalent under these assumptions!**

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The model is **robust** with respect to demand uncertainty

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Alternative parameter uncertainty:

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- ▶ Estimated demand \hat{d}_j is the rate of Poisson process

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Same robust coverage model, but with:

$$d_j \in [\underline{d}_j, \bar{d}_j] = \left[\hat{d}_j - \sqrt{\hat{d}_j}, \hat{d}_j + \sqrt{\hat{d}_j} \right]$$

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Alternative parameter uncertainty:

- ▶ Total demand is fixed
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Two models:

- ▶ Normal and robust coverage models

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Numerical results:

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- ▶ Coverage difference is very small ($< 1\%$)

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Maximal Covering Location problem (MCLP):

- ▶ Coverage optimisation model
- ▶ Robust for two common types of demand uncertainty

Robust Optimisation:

- ▶ General optimisation technique
- ▶ Useful for worst-case robust solutions
- ▶ See also:

Ben-Tal, A., L. El Ghaoui, and A. Nemirovski (2009).
Robust optimization.

Questions?